

# Touch not working guide – OnDemand 21”

1. Make sure the unit is completely turned off
2. Plug in USB keyboard and **UEFI update USB\***
3. Turn on computer
4. Continuously press the ‘Delete’ or ‘Del’ button to enter BIOS
5. Change boot order so USB Hard drive is the first
6. Press F10 to save and exit, machine will reboot
7. It might ask for language setup here, pick either option, it doesn’t matter
8. Command line should now be visible
9. Press the keyboards “f” key followed by “Enter”( ↵ ), device will now flash the bios.
  - *NB! If you press caps lock or some other non-supported button combination the machine will emit a loud beeping noise. Hold in the power button to turn it off, then try again*
10. Once done it will reboot and you can now remove USB stick, touch should be working again

*\*(see Create UEFI update USB PDF)*